

Member	Member feedback	Working Group Responses
Marcus Stacey	# As stated in the 'feedback session' held on the 18th of May, there is no acknowledgement of the work done by the operations advisory group or the building advisory group in the 'new' brief. Considering how much of the original brief has been used in the new brief, this is disappointing and shows how good the original brief was.	We have updated brief the to include a mention of all members for their contribution to be even more inclusive and we have acknowledged and thanked the operations advisory group and the building advisory group their previous and ongoing support.
Marcus Stacey	# Disabled, family and gender diverse change rooms can be combined into the one facility. There is no need to have 5 different types of change room/toilet facilities. Maybe 2x 'all access' change rooms/toilets, plus male and female facilities.	This will be resolved by the architect layout. The design should take into account the club policy in relation to gender equality including for transgender people. This is a BCA requirement (Building code of Australia)
	# Observation/Patrollers room.	
Marcus Stacey	* No need to store a rescue board, tubes or first aid equipment in this space. The public access equipment should be stored somewhere on the outside of this facility but not inside.	Brief has been updated to allow for an external board rack for when patrol is open. Maintained tubes and first aid equipment inthe space..
Marcus Stacey	* Essential that the location allows the best observation point for the beach. Pool lifeguards are required to move around the pool and no one point allows a pool lifeguard to see into every corner of the pool. If there is to be a station for the pool lifeguards, it might have to be separate from the beach observation room.	Agree the location of this room is critical. Based on member feedback it would be ideally if it could serve the pool and the beach. Locations are only suggested and will be covered in the next phase of the project.
Marcus Stacey	* The height of the room should be determined by what allows the best observation of the beach.	Agree the height of the room should allow an optimal observation of the beach. We have stated 2.0m as the optimal preferred height because it meets the minimum accessibility requirement.
Marcus Stacey	* Easy and rapid access to the beach. A patrolling member should be able to see an incident from the observation room and respond quickly without losing eyesight of the incident.	Updated brief and also added The Primary role of the observation tower is for patrollers to direct patrollers who are on the beach to an incident in water or on the beach. The secondary function is for inclement weather patrols when beach numbers are very low. It may require a patroller/s in the tower (that is assumig all the other patrollers have left) to respond to an incident on the beach.
Marcus Stacey	* Close to, or with-in eyesight of the first aid room. Members of the public often go to the first aid room looking for assistance. It makes sense to combine these facilities.	This was already included. Member view was when an issue escalated they would prefer a first aid room in a location with more privacy.
Marcus Stacey	* Minimum space should be designed around 4 patrollers. Not "up to 4 patrollers".	Now states "Accommodate 4 persons"
Marcus Stacey	* Locker space for a minimum of 10 patrollers. Lockers large enough to accommodate sports bags	16 Lockers have been included as a dedicated area for patrollers in the change rooms / toilets.
Marcus Stacey	* The suggestion that "every time the beach is open by patrollers the pool could be open" needs to be removed. This just demonstrates a complete lack of understanding of the requirements of beach and pool lifesaving	It states "could" and not "should". It is a vision. It would still be up to the patrol captain to dedicate a patroller to have eyes on the pool and appropriate rules would need to be followed.
Marcus Stacey	* External lighting to allow for low light operations.	Added to brief and also added automatic/time control operation
Marcus Stacey	* Ability to easy clean the external surface of the windows (particularly if the room is elevated).	Added to brief
	# First Aid Room	
Marcus Stacey	* There is no need for the first aid room to be located in the same location as it is currently. Yes, it needs to be in a suitable location but the current location is not the only suitable one. It should be close to the observation room with easy access to the beach.	Only suggested location at this stage of the process. It will be resolved by the architect layout in the next phase
Marcus Stacey	* It needs to be able to accommodate the wheelchairs, but it doesn't need to house the beach wheelchairs.	Added "room for a wheelchair to the brief" in the first aid room. All rooms require wheel chair access as per accessibility section We have included other wheelchairs storage from page 65 to 68 of the brief.
Marcus Stacey	* If no direct access to a shower facility with a handheld faucet/shower head, there needs to be a ground level shower base with a handheld faucet/shower head to facilitate washing feet.	Added to brief.
	# Training Room	
Marcus Stacey	* Minimum size should be 60m2 of floor space. The document contradicts itself in this regard.	It stated 60 m2. Made it clearer to say the below Training Room 60m2, with the ability to make the room smaller with flexible dividing walls.
Marcus Stacey	* Needs environmental controls (heating/cooling).	Added to brief.

Marcus Stacey	<p># Surfboat storage</p> <p>* Original brief was able to store 4 surfboats inside requiring less floor space than what is proposed in the new brief. Why?</p> <p>* Why store one boat out in the open "somewhere appropriate" when the problems with outside storage are highlighted in the document.</p> <p>* Vehicle hoists are being utilised very successfully by other clubs for surfboat storage. There are significant cost and manual handling advantages with very few negatives. Ceiling height of 4mt and 15amp or 3 phase power supply is required.</p>	<p>The surfboat brief is a direct outcome of hosting and collating feedback from the broader surfboat and member community.</p> <p>Club members involved with surfboats have expressed a concern about using hoists therefore we did not include the idea.</p> <p>They preferred 3 boats undercover with one training boat stored in the open - in a ready to go position. This collective member feedback differs from your comments.</p>
Marcus Stacey	<p>#RWCs</p> <p>* The new brief is written very negatively towards the RWCs, over stating the cons while understating the pros (eg. all craft require a washdown facility but this is only specified for the RWCs)</p> <p>* Volunteers (who are qualified) also use the RWCs as a part of the State Services. It's not just professional Lifeguards.</p> <p>* Could also be stored on a hoist system similar to the suggested surfboat arrangement. This will almost half the floor space required. Ceiling height of 4mt and 15amp or 3 phase power supply is required.</p>	<p>The brief is just factual. We have updated the brief to now include volunteers.</p> <p>The brief provided is a collective view of all feedback received. The member feedback was if we could afford it and we had enough space then we should try and accommodate it.</p> <p>Capacity planning will be included in the next phase of the project.</p> <p>Members disagreed a hoist system would be a good alternative for saving space.</p>
Marcus Stacey	<p># Patrol Equipment</p> <p>* Require storage for a minimum of 12 PFDs not 4.</p>	Updated brief
Marcus Stacey	<p># Environmental concerns should be addressed. Particularly the issues with sand and any washdown/shower areas. Many new club builds have issues with drainage because sand has blocked pipes. Other clubs have issues with the materials used in their construction not being suitable to the highly corrosive environment.</p>	Updated brief
Marcus Stacey	<p># My last bit of feedback is relating to the 'feedback session' we were invited to attend only to be told if we wanted to provide feedback we should submit this form? There is no opportunity for others to discuss the feedback provided.</p>	<p>This member attended the open forum and had multiple opportunities to publicly discuss.</p> <p>We have made all feedback and the working groups responses available for all members to read</p>
Marcus Stacey	<p>General</p>	<p>This briefing document aims to summarize the feedback received from members following their participation in both the micro feedback sessions and club-wide sessions. As we advance in the project, it is crucial to consistently provide the architect with detailed information, much of which has been and will be contributed by members like yourself, to effectively guide the project.</p>
Myra Kitchenman	<p>Does the design ensure 100 percent that transwomen have separate changerooms, showers and toilets from the female showers, change rooms and toilets please? A response would be appreciated please.</p>	<p>Added the following "The design should take into account the club policy in relation to gender equality including for transgender people".</p>
Gina McVicar	<p>I just want to congratulate the working committee on the process and progress so far. You have handled a very delicate situation with much grace and professionalism. I applaud you all for taking on this task and doing it so responsibly, with the right intentions in mind. Thank you so much, the Williamstown SISC are and will be better for all your tireless work ...</p>	<p>Thanks we appreciate the support.</p>